

6 STEPS TO IMPROVE YOUR HEARING

1) I'd like to check/improve my hearing. How to get started?

- A. Book an in-person appointment with our friendly, highly-trained hearing professionals.
- B. We are accepting new clients in each of our 5 locations.
- C. Physician referrals are not necessary, though we do thank our physicians who do refer to us!

2) What happens on the day of the appointment?

- A. Complete hearing assessments with consultations are usually one hour in duration.
- B. Based on the results of your hearing evaluation, you may find you have normal hearing, in which case your results are saved as your "Hearing Test Baseline".
- C. If you have hearing loss and/or tinnitus, you may need a physician/specialist referral or you may like to have a professional consultation regarding hearing aids.

3) What if I need a physician/specialist referral?

If needed or wanted, our staff will FAX a letter to your physician/specialist with your hearing test results, usually the same day.

4) What if I need/want hearing aids?

IHear Unicare provides the latest hearing aids from the world's leading hearing aid manufacturers. We are a locally-owned and operated company – not a multinational, so we can recommend an appropriate hearing aid for you, based on **your hearing needs**, size and amplification requirements and budget, rather than the needs of a multinational company. Once you make a choice on the best hearing aids for you, we order the hearing aid(s) and book you in for a fitting appointment. These days most hearing aids are quite discrete, rechargeable and usually include Bluetooth connectivity and accessories.

5) Is funding available for hearing aids in Alberta? ... YES!

Our knowledgeable staff are trained to help you to obtain the funding available to you. We have all of the necessary forms in our offices and can help you as required.

Hearing aid funding sources include:

- A. Alberta Aids to Daily Living (AADL) (the Government of Alberta) provides hearing aid funding for seniors, students, and low-income Albertans

- B. If you have worked in noisy environments for several years, and if your hearing loss is caused by the workplace noise exposure in your work history, you may qualify for hearing aid coverage from a provincial WCB organization such as WCB Alberta, Worksafe BC, Saskatchewan WCB, WCB Manitoba, WSIB, WSCC Northwest Territories, CNESST Quebec, etc.
- C. Federal government funding is available for veterans (DVA), RCMP, and first nations (NIHB)
- D. Private Insurance hearing aid funding is available from ASEBP, ARTA, Greenshields Insurance, Sunlife, Manulife, Blue Cross, and Local Union health benefits.

6) What happens during the fitting appointment? Can I try out the hearing aids?

When the hearing aids arrive at the clinic, we schedule a 45-minute fitting appointment. During the fitting appointment, the hearing aids are adjusted according to your hearing needs and your hearing test results. Your practitioner will explain and demonstrate how the hearing aids work, help you with any challenges you may experience, and follow-up with you within 2 weeks to ensure that your new hearing aids are meeting or exceeding expectations.

IHear Unicare sells hearing aids on a no-obligation trial basis, typically on a 30-day to 45-day trial. We boast a better than 95% success rate, but if you are not satisfied with your hearing aids during the trial period, you may return them for a refund.